

User Agreement

User Agreement

Last Updated: 20th May 2021

This is an agreement between AMFEIX (“amfeix”, “we”, “us”, or “our”) an establishment consisting of AMFEIX institutions and you (together with AMFEIX, the “Parties” and each a “Party”). By using any AMFEIX service, whether through amfeix.uk, any associated website, API, or mobile application, you agree that you have read, understood, and accept all of the terms and conditions contained herein (the “User Agreement”), as well as our Privacy Policies, Cookie Policy, API Agreement, DAO and White paper.

Important Note: The products and services of AMFEIX are not within the jurisdiction of the UK Financial Ombudsman Service nor are they subject to protection under the UK Financial Services Compensation Scheme.

1. GENERAL USE

1.1 Eligibility

By using the AMFEIX Site you are entering into this User Agreement, you affirm that you are an individual that has the capacity to enter into this Agreement and agree to be legally bound by the terms and conditions of this User Agreement, including the Cookie Policy, the Privacy Policy, the DAO and White paper, as amended from time to time. In order to use the Services, you may be required to provide certain identifying information pursuant to our Compliance Program.

1.2 Modification

1.2.1 We may change the terms of this User Agreement at any time. Any such changes shall take effect when posted on the amfeix.uk site, or when you use the Services. If you disagree with any changes to this User Agreement, contact us.

1.2.2 It is your responsibility to update your contact information, failure to do so may result in you not receiving notice of any such changes to the User Agreement.

1.2.3 Read the User Agreement carefully on each occasion you use the Services. Your continued use of the Services shall signify your acceptance to be bound by the current User Agreement. Our failure or delay in enforcing or partially enforcing any provision of this User Agreement shall not be construed as a waiver of any of our rights.



2. DEFINITIONS

API means application programming interface, is not a Service.

AMFEIX.uk Site means the webpages and information available via amfeix.uk.

DAO means decentralised autonomous organisation.

AMFEIX means the entities that make up the AMFEIX DAO.

Compliance Program means the requirements set by amfeix for collecting, verifying, recording and reporting information about you, upon first accessing certain Services and on an ongoing basis, whether for our risk management purposes or to comply with legal requirements applicable to us.

Services means one or more of the following services offered or provided by AMFEIX via website or local application (mobile, desktop, or otherwise).

Live chat means the messaging support service provided to you by AMFEIX.uk.

Virtual Currency means a crypto, digital currency, token, digital asset, cryptoasset or other such similar term describing, for example, Bitcoin but does not include a derivative of a virtual currency, or a security, as defined under applicable law.

Wallet means the wallet software published by AMFEIX, consisting of software that permits you to self custody virtual currency, organise network addresses, view transaction history and transact in virtual currencies.

Fork means a change to the underlying protocol of a Virtual Currency network that results in more than one version of a Virtual Currency, the result of which may be one or more versions that are not supported by Blockchain.

Swap means the noncustodial conversion service provided by AMFEIX that allows you to exchange one virtual currency for another virtual currency.

3. COMPLIANCE WITH APPLICABLE LAW

Your relationship with AMFEIX and use of any of the Services may be subject to the laws, regulations, and rules of governmental or regulatory authorities in your or our jurisdiction (Applicable Law). By entering into this User Agreement, you agree to act in compliance with and be legally bound to any and all Applicable Law.



4. ACCESSING THE SERVICES

4.1 Limited Licence

We grant you a limited, nonexclusive, non-transferable licence to access and use the Services and the AMFEIX Site solely in accordance with the terms of this Agreement.

4.2 Credentials

You must keep secret all credentials such as digital keys (and private keys) associated with the Services. You are solely responsible for managing and maintaining the security of any information relating to such credentials and agree that AMFEIX shall not be held responsible (and you shall not hold us responsible) for any unauthorised access to the Services or any resulting harm you may suffer.

4.3 Compliance

Your access to one or more Services may be contingent upon satisfaction of our onboarding processes as well as our Compliance Program, which may include verification of your identity and source of funds, and additional information we may request from time to time. The information we request may include, without limitation, personally identifiable information such as network address, name, email, address, telephone number, date of birth, official government issued photo identification, and other information we may reasonably deem helpful in satisfying our risk management or legal obligations. In providing this information to us you represent that it is accurate and agree to update your User Account information promptly, but in no event later than 14 days following any change in your information. Failure to provide information or update it promptly may result in Services or funds being unavailable to you.

4.4 Communications

Any and all communications from AMFEIX may be provided to you via live chat only. AMFEIX shall not be responsible for any harm you may suffer as a result of your failure to receive any notice provided to you in connection with this User Agreement or your use of Services so long as such notice is provided via live chat.

4.5 Termination

We may close, terminate, enable or disable any or all of the Services, your User Account or your access to the Services at any time and for any reason. You may close your User Account at any time and for any reason. Depending on the Services available to you in your User Account, we may require you to take certain actions in order to complete a pending transaction or provide additional information prior to closing such User Account. You are solely responsible for any fees already incurred or associated with the closing of your User Account, whether incurred directly by you from AMFEIX. Closing your User Account may not result in the deletion of information we hold about you or your activity.



5. THE WALLET

5.1 Description

5.1.1 The Wallet is provided to you by AMFEIX. The Wallet is only capable of supporting certain Virtual Currencies. Under no circumstances should you attempt to store Virtual Currencies in your Wallet that the Wallet does not support.

5.1.2 When you create a Wallet, the Wallet software generates a cryptographic private and public key pair that you may use to send and receive supported Virtual Currency via the relevant Virtual Currency network. **YOU MUST STORE, OUTSIDE OF THE SERVICES, A BACKUP OF ALL WALLET CREDENTIALS, INCLUDING YOUR PASSPHRASES, IDENTIFIERS, BACKUP PHRASES, DIGITAL KEYS (PRIVATE KEYS) AND NETWORK ADDRESSES.** If you do not maintain a backup of your Wallet data outside of the Services, you will not be able to access Virtual Currency previously accessed using your Wallet in the event that we discontinue or no longer offer some of the Services or may otherwise lose access to Virtual Currency. We are not responsible for maintaining this data on your behalf.

5.2 Risk Disclosures Relating to the Wallet.

5.2.1 In order to be completed, any Virtual Currency transaction created with the Wallet must be confirmed and recorded in the Virtual Currency ledger associated with the relevant Virtual Currency network. Such networks are decentralised, peer-to-peer networks supported by independent third parties, which are not owned, controlled or operated by AMFEIX.

5.2.2 AMFEIX has no control over any Virtual Currency network and therefore cannot and does not ensure that any transaction details you submit via our Services will be confirmed on the relevant Virtual Currency network. The transaction details you submit via our Services may be substantially delayed by the Virtual Currency network used to process the transaction. We do not guarantee that the Wallet can transfer title or right in any Virtual Currency or make any warranties whatsoever with regard to title.

5.2.3 Once transaction details have been submitted to a Virtual Currency network, we cannot assist you to cancel or otherwise modify your transaction or transaction details. AMFEIX has no control over any Virtual Currency network and does not have the ability to facilitate any cancellation or modification requests.

5.3 Forks

5.3.1 In the event of a Fork or other network disruption, AMFEIX may not be able to support activity related to your Virtual Currency. In the event of a Fork, the transactions may not be completed, completed partially, incorrectly completed, or substantially delayed. AMFEIX is not responsible for any loss incurred by you caused in whole or in part, directly or indirectly, by a Fork or other network disruption.



5.4 No Password Retrieval

- 5.4.1 With respect to the Wallet, AMFEIX does not receive or store your Wallet password, nor any keys, network addresses or transaction history. We cannot assist you with Wallet password retrieval. You are solely responsible for remembering, storing and keeping secret your Wallet password. Any Virtual Currency you have associated with such Wallet may become inaccessible if you do not know or keep secret your Digital Keys. Any third party with knowledge of one or more of your credentials (including, without limitation, backup phrases, wallet identifier or password) can dispose of Virtual Currency in your Wallet
- 5.4.2 When you create a Wallet, you must: (a) create a strong password that you do not use for any other website or online service; (b) provide accurate and truthful information; (c) protect and keep secret all credentials for the Wallet; (d) protect access to your device and your Wallet; (e) promptly notify us if you discover or otherwise suspect any security breaches related to your Wallet; and (f) use the backup functionality provided when creating the Wallet and safeguard your Digital Keys. You agree to take responsibility for all activities that occur with your Wallet and accept all risks of any authorised or unauthorised access to your Wallet, to the maximum extent permitted by law.

5.5 Fees

- 5.5.1 AMFEIX reserves the right to display to you any applicable fees prior to you incurring the fee. Network fees (including, without limitation “miner’s fees”) required to use a Virtual Currency network may apply to a transaction. We may attempt to calculate such a fee for you. Our calculation may not be sufficient, or it may be excessive. You may select a greater or lesser fee at times. You are solely responsible for selecting and paying any such fee and AMFEIX shall neither advance nor fund such a fee on your behalf, nor be responsible for any excess or insufficient fee calculation.

6. SWAP

6.1 Description

We may provide Swap to you using the Wallet interface. Swap is provided to you exclusively by AMFEIX. Through Swap, AMFEIX shall display to you a conversion rate that may include a fee, which you agree to pay. Swap works in connection with the Wallet, by which we shall deliver to you the requested Virtual Currency, less any applicable fees, by executing a transaction from a Virtual Currency address we control to one associated with your Wallet.



6.2 Due Diligence

We may, at our sole discretion and from time to time, require you to satisfy our Compliance Program before participating in receiving funds. In order to use AMFEIX, you agree to cooperate with any such request and pay any associated fees, which may be modified or supplemented at any time.

6.3 No Cancellation

You may not cancel, reverse or change any AMFEIX transaction. We may suspend, delay, redirect, reverse or cancel any AMFEIX transaction at any time and for any reason. For example, and without limitation, we may do so if we suspect any risk of fraud, crime, breach of this User Agreement, or illicit activity.

6.4 Transaction Limitation

We may implement SWAP transaction limits. These may vary based on a variety of factors, including, without limitation, the time of your transaction, your location, the Virtual Currency used. We implement, raise and lower SWAP transaction limits in our sole discretion.

7. GENERAL RISK FACTORS

Your use of the Services requires you to bear risks for which we cannot be held responsible. We list some, but not all of these risks below:

- a. Hardware, software or connections required to interact with a Virtual Currency network might fail, succumb to malware, unauthorised access or malicious attacks. Third parties may obtain unauthorised access to the services, including, but not limited to your public and private keys (digital keys). AMFEIX shall not be responsible for any communication failures, disruptions, errors, distortions or delays you may experience when using the Services, however caused.
- b. Forks, unknown vulnerabilities in or unanticipated changes to the network protocol may cause losses to you or others. AMFEIX has no control over any crypto network and shall not be responsible for any harm occurring as a result of the inability to reverse a transaction, and any losses in connection therewith due to erroneous or fraudulent actions.
- c. The risk of loss of value in using Services involving Virtual Currencies may be substantial and losses may occur over a short period of time. In addition, price and liquidity are subject to significant fluctuations that may be unpredictable.



- d. Virtual Currency transactions may not be reversible. Once you send Virtual Currency to an address, you may lose access to your Virtual Currency temporarily or indefinitely. For example, an address may have been entered incorrectly, or an address may belong to an entity that will not return your Virtual Currency. **Virtual Currency mistakenly sent to an address we control may not be recoverable. Virtual Currency sent less than the minimum requirements can be lost to AMFEIX.**

8. GENERAL PROVISIONS

8.1 Intellectual Property

- 8.1.1 Unless otherwise indicated by us all intellectual property rights and any content provided in connection with the AMFEIX Site or the Services, are the property of AMFEIX and are protected by applicable intellectual property laws. We do not give any implied licence for the use of the contents of the AMFEIX Site or the Services.
- 8.1.2 You accept and acknowledge that the material and content contained in or delivered by the AMFEIX Site or the Services is made available for your personal, lawful, non commercial use only and that you may only use such material and content for the purpose of using the AMFEIX Site or the Services as set forth in this Agreement.
- 8.1.3 You further acknowledge that any other use of content from the AMFEIX Site or the Services is strictly prohibited, and you agree not to infringe or enable others to infringe our intellectual property rights. You agree to retain all copyrighted and other proprietary notices contained in the material provided via the AMFEIX Site or the Services on any copy you make of the material but failing to do so shall not prejudice AMFEIX's intellectual property rights therein.
- 8.1.4 You may not sell or modify materials derived or created from the AMFEIX Site or the Services or reproduce, display, publicly perform, distribute or otherwise use the materials in any way for any public or commercial purpose. Your use of such materials on any other website or on a similar service for any purpose is strictly prohibited. You may not copy any material or content derived or created from the AMFEIX Site or the Services without our express, written permission.
- 8.1.5 Any rights not expressly granted herein to use the materials contained on or through the AMFEIX Site or the Services are reserved by AMFEIX in full.

8.2 Accuracy of Information.

- 8.2.1 We aim to verify the accuracy of any information displayed, supplied, passing through or originating from the Services, but such information may not always be accurate or current. Accordingly, you should independently verify all information before relying on it, and any decisions or actions taken based upon such information are your sole responsibility.



8.2.2 We make no representation or warranty of any kind, express or implied, statutory or otherwise, regarding the contents of the Services, information and functions made accessible through the Services, any hyperlinks to third party websites, or the security associated with the transmission of information through the Services, or any website linked to the Services.

8.3 Third Party Services and Content

8.3.1 In using the Services, you may view content or services provided by third parties, including links to web pages and services of such parties (Third Party Content). We do not control, endorse or adopt any Third Party Content and have no responsibility for Third Party Content, including, without limitation, material that may be misleading, incomplete, erroneous, offensive, indecent or otherwise objectionable in your jurisdiction. In addition, your dealings or correspondence with such third parties are solely between you and the third party.

8.3.2 We are not responsible or liable for any loss or damage of any sort incurred as a result of any such dealings, and your use of Third Party Content is at your own risk.

8.4 Cooperation with Law Enforcement

8.4.1 AMFEIX may, from time to time, respond to requests from third parties, courts, law enforcement, regulators and policymakers by producing certain information about or relating to your use of the Services if possible.

8.5 Recordkeeping

8.5.1 Depending on the Services used by you, AMFEIX reserves the right, in our sole discretion, to create and maintain certain records of your activity and communications relating to your User Account.

9. FEEDBACK AND COMPLAINTS

9.1 Feedback

9.1.1 AMFEIX strives to improve its Services to address feedback. If you have ideas or suggestions regarding improvements or additions to the Services, we would like to hear them; however, any submission shall be subject to this User Agreement.

9.1.2 Under no circumstances shall disclosure of any idea or feedback, or any related material to AMFEIX be subject to any obligation of confidentiality or expectation of compensation.



- 9.1.3 By submitting an idea or feedback or any related material that would be subject to intellectual property rights (the Work) to AMFEIX, you grant to AMFEIX, with respect to the Work submitted, a non-exclusive, perpetual, global, royalty free licence to use all of the content of such ideas and feedback, for any purpose whatsoever.
- 9.1.4 By submitting Work, you are waiving any moral rights to the fullest extent permitted under law that you may have in the Work and are representing and warranting to AMFEIX that the Work originated with you, no one else has any rights in the Work, and that AMFEIX is free of any royalty to implement the Work and to use the related material if so desired, as provided or modified by AMFEIX, without obtaining permission or licence from any third party.
- 9.1.5 AMFEIX may sub-license in any way all Work and material you have submitted to AMFEIX.uk.
- 9.2 Technical Support
- 9.2.1 We shall use commercially reasonable efforts to supply website chat based technical support services, but cannot guarantee immediate responses, especially during times of high volume.

10. REPRESENTATIONS, WARRANTIES, INDEMNIFICATION AND LIMITATIONS OF LIABILITY

10.1 No Violation of Law

You represent and warrant to us that you shall not use the Services if you are prohibited by any applicable law, regulation, or rule from doing so.

10.2 Acceptable Use of AMFEIX Services

When accessing or using the Services, you agree that you are solely responsible for your conduct while accessing and using our Services. Without limiting the generality of the foregoing, you agree that you shall not:

- a. use the Services in any manner that could interfere with, disrupt, negatively affect or inhibit other users from fully enjoying the Services, or that could damage, disable, overburden or impair the functioning of our Services in any manner;
- b. use the Services to pay for, support or otherwise engage in any illegal activities, including, but not limited to illegal gambling, fraud, money laundering, or terrorist activities;
- c. use any robot, spider, crawler, scraper or other automated means or interface not provided by us to access our Services or to extract data;



- d. use or attempt to use another person's User Account, or credentials without authorisation;
- e. attempt to circumvent any content filtering techniques we employ, or attempt to access any service or area of our Services that you are not authorised to access;
- f. introduce to the Services any virus, Trojan, worms, logic bombs or other harmful material;
- g. develop any third-party applications that interact with our Services without our prior written consent;
- h. provide false, inaccurate, or misleading information; or
- i. encourage or induce any other person to engage in any of the activities prohibited under this Section.

10.3 Disclaimer of Warranties

AMFEIX DISCLAIMS ANY AND ALL PROMISES, REPRESENTATIONS AND WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING, BUT NOT LIMITED TO, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, DATA ACCURACY, SYSTEM INTEGRATION, TITLE, NON-INFRINGEMENT AND/OR QUIET ENJOYMENT, AND ANY SERVICES PROVIDED BY AMFEIX ARE PROVIDED "AS IS" AND "AS AVAILABLE." EXCEPT AS EXPRESSLY PROVIDED HEREIN, YOU ACKNOWLEDGE THAT AMFEIX MAKES NO WARRANTIES UNDER THIS AGREEMENT DIRECTLY FOR THE BENEFIT OF ANY END USER, AND THAT AMFEIX'S OBLIGATIONS UNDER THIS AGREEMENT ARE FOR THE BENEFIT OF YOU ONLY, AND NOT FOR THE BENEFIT OF ANY OTHER PERSON. IN ENTERING INTO THIS AGREEMENT, YOU REPRESENT THAT YOU HAVE NOT RELIED UPON ANY REPRESENTATION OR WARRANTY OF AMFEIX OR ITS AFFILIATES EXCEPT AS EXPRESSLY SET FORTH IN THIS AGREEMENT. WE DO NOT MAKE ANY REPRESENTATIONS OR WARRANTIES THAT ACCESS TO THE SERVICES SHALL BE CONTINUOUS, UNINTERRUPTED, TIMELY, OR ERROR FREE.

10.4 Limitation of Liability

IN NO EVENT SHALL AMFEIX, ITS AFFILIATES AND SERVICE PROVIDERS, OR ANY OF THEIR RESPECTIVE OFFICERS, DIRECTORS, AGENTS, EMPLOYEES OR REPRESENTATIVES, BE LIABLE FOR: (A) ANY AMOUNT GREATER THAN THE VALUE OF THE VIRTUAL CURRENCY ACTUALLY DELIVERED TO US BY YOU OR BY YOU TO US, VALUED IN GREAT BRITISH POUNDS AT THE TIME OF THE TRANSACTION; OR (B) FOR ANY LOST PROFITS OR ANY SPECIAL, INCIDENTAL, INDIRECT, INTANGIBLE, OR CONSEQUENTIAL DAMAGES, WHETHER BASED IN CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, OR OTHERWISE, ARISING OUT OF OR IN CONNECTION WITH AUTHORISED OR UNAUTHORISED USE OF THE SERVICES, OR THIS AGREEMENT, EVEN IF AN AUTHORISED REPRESENTATIVE OF AMFEIX HAS BEEN ADVISED OF, KNEW OF, OR SHOULD HAVE KNOWN OF THE POSSIBILITY OF SUCH DAMAGES. FOR EXAMPLE (AND WITHOUT LIMITING THE SCOPE OF THE PRECEDING SENTENCE), YOU MAY NOT



RECOVER FOR LOST PROFITS, LOST BUSINESS OPPORTUNITIES, OR OTHER TYPES OF SPECIAL, INCIDENTAL, INDIRECT, INTANGIBLE, OR CONSEQUENTIAL DAMAGES. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. UNDER NO CIRCUMSTANCES SHALL WE BE REQUIRED TO DELIVER TO YOU ANY VIRTUAL CURRENCY AS DAMAGES, MAKE SPECIFIC PERFORMANCE OR ANY OTHER REMEDY. IF YOU WOULD BASE YOUR CALCULATIONS OF DAMAGES IN ANY WAY ON THE VALUE OF VIRTUAL CURRENCY, YOU AND WE AGREE THAT THE CALCULATION SHALL BE BASED ON THE LOWEST VALUE OF THE VIRTUAL CURRENCY DURING THE PERIOD BETWEEN THE ACCRUAL OF THE CLAIM AND THE AWARD OF DAMAGES.

WE SHALL NOT BE LIABLE FOR ANY DAMAGES CAUSED IN WHOLE OR IN PART BY (A) THE MALFUNCTION, UNEXPECTED FUNCTION OR UNINTENDED FUNCTION OF ANY COMPUTER OR CRYPTO NETWORK, INCLUDING WITHOUT LIMITATION LOSSES ASSOCIATED WITH NETWORK FORKS, REPLAY ATTACKS, DOUBLE SPEND ATTACKS, SYBIL ATTACKS, 51% ATTACKS, GOVERNANCE DISPUTES, MINING DIFFICULTY, CHANGES IN CRYPTOGRAPHY OR CONSENSUS RULES, HACKING OR CYBERSECURITY BREACHES; (B) THE CHANGE IN VALUE OF ANY CRYPTO; (C) ANY CHANGE IN LAW, REGULATION OR POLICY, OR (D) FORCE MAJEURE. THIS LIMITATION OF LIABILITY IS INTENDED TO APPLY WITHOUT REGARD TO WHETHER OTHER PROVISIONS OF THIS AGREEMENT HAVE BEEN BREACHED OR HAVE PROVEN INEFFECTIVE.

10.5 Indemnification

You agree to indemnify and hold harmless AMFEIX, its affiliates, subsidiaries, directors, managers, members, officers, and employees from any and all claims, demands, actions, damages, losses, costs or expenses, including without limitation, reasonable legal fees, arising out of or relating to your or any other person's use of your credentials or User Account in connection with: (a) use of the AMFEIX Site or Services; (b) breach of this User Agreement or any other policy; (c) feedback or submissions you provide; (d) false, incomplete, or misleading information relied upon by us to verify your identity and source of funds, where applicable; or (e) violation of any rights of any other person or entity; provided however, that you shall not indemnify AMFEIX for claims or losses arising out of AMFEIX's gross negligence or wilful misconduct. This indemnity shall apply to your successors and assigns and shall survive any termination or cancellation of this User Agreement.

10.6 Any and all of our indemnities, warranties, and limitations of liability (whether express or implied) are hereby excluded to the fullest extent permitted under law except as set forth herein. Nothing in this User Agreement excludes or limits liability which may not be limited or excluded under applicable law.



11. MISCELLANEOUS

11.1 Force Majeure

If by reason in whole or in part of any Force Majeure Event, either you or AMFEIX is delayed or prevented from complying with this User Agreement, then such delay or non-compliance shall not be deemed to be a breach of this User Agreement and no loss or damage shall be claimed by you or AMFEIX by reason thereof. “Force Majeure Event” means any event beyond the party’s reasonable control, including, but not limited to, flood, extraordinary weather conditions, earthquake, or other act of God, fire, war, insurrection, riot, labour dispute, accident, action of government, communications, power failure, failure in bank performance, or equipment or software malfunction including network splits or “forks” or unexpected changes in a computer network upon which the Services rely.

11.2 Taxes

It is your responsibility to determine what, if any, taxes apply due to your use of AMFEIX Services, and it is your responsibility to report and remit the correct tax to the appropriate tax authority. AMFEIX is not responsible for determining whether taxes apply to your Virtual Currency transactions or for collecting, reporting, withholding or remitting any taxes arising from any virtual currency transactions.

11.3 Severability, Reformation

In the event that any provision of this User Agreement is unenforceable under applicable law, the validity or enforceability of the remaining provisions will not be affected. To the extent any provision of this User Agreement is judicially determined to be unenforceable, a court of competent jurisdiction may reform any such provision to make it enforceable. The provisions of this User Agreement will, where possible, be interpreted so as to sustain its legality and enforceability.

11.4 Assignment

This User Agreement shall be binding on your successors, heirs, personal representatives, and assigns. You may not assign or transfer any of your rights or obligations under this User Agreement without prior written consent of AMFEIX, which may be withheld in AMFEIX’s sole discretion. We may assign rights or delegate duties under this User Agreement in our sole discretion.

11.5 Relationship of the Parties

Nothing in this User Agreement is intended to, nor shall create any partnership, joint venture, agency, consultancy or trusteeship. You and AMFEIX are independent contractors for purposes of this User Agreement.



11.6 Entire Agreement

This User Agreement constitutes the entire agreement among the Parties with respect to the subject matter described herein and shall supersede all prior agreements and understandings, written or oral, among the Parties. Subsequent discussions or negotiations between you and AMFEIX or AMFEIX personnel shall only amend or become part of this User Agreement by way of a written amendment specifically referencing the last updated date and name of this User Agreement.

11.7 Contact Information

For any purpose other than technical support requests, you may contact us by the website. You may not receive any feedback from us in the case that your message is lost.

For technical support requests only, you may submit a request via our Live support chat at: amfeix.uk.

12. DISPUTE RESOLUTION FOR USERS

- 12.1 Any dispute arising between you and us under this User Agreement or our relationship (whether arising out of contract, tort, statute or any other manner), the courts located in the London, England shall have exclusive jurisdiction of such dispute.



